

## Wellness Plan 'Member' Agreement

This membership agreement is entered into on the ***date of purchase*** by and between inHabit Wellness, LLC (“We” or “Us”) and Member (“You”) and will continue on a month to month basis as of the date of purchase until 30 days following a written cancellation is received.

Member agrees to be bound by the terms of this Agreement and the Terms and Conditions of Membership which have been provided in this format to the Member.

Member agrees to notify inHabit Wellness, LLC about any changes in address, contact information and/or credit card information.

### **Payment (Membership)**

By purchasing a membership either in person, by phone or online, Member authorizes inHabit Wellness, LLC (or authorized representative) to charge the credit/debit card used at the time of purchase for all charges incurred by the Member including recurring monthly membership dues and other ancillary charges incurred by the Member in association with their membership.

Membership payment will be deducted on the start date and every 30 days thereafter. Services may be redeemed after payment is received.

Memberships are non-transferable and non-refundable. Membership credits are subject to our appointment cancellation policy.

### **Terms & Conditions (Membership)**

Memberships are for a minimum term of 90 days. Following the initial 90-day term, member understands and acknowledges that the original membership plan purchased will automatically renew on a month-to-month basis until the membership is cancelled.

Member has elected to pay for the membership plan purchased. Membership fee covers the services and benefits provided within that specific membership plan.

Age: We do not perform bodywork services on minors. You must be age 17 years or over to become a member and/or participate in bodywork services at InHabit Wellness, LLC.

### **Member Credits (Membership)**

Each Member receives the bodywork service credits provided in the plan purchased.

Heal Plan = 4 bodywork sessions per month

Transform Plan = 2 bodywork sessions per month

Support Plan= 1 bodywork session per month

### **Member Discounts (Membership)**

15% off the purchase of additional services at regular price.

15% off gift card purchases.

15% off products.

### **Transfer & Shared Credits (Membership)**

A member can transfer an existing credit to any non-member.

A limit of 2 member-priced service credits for each individual non-member in a 6-month period. Non-members using member service credit will not receive any other member benefit.

Two members can share member benefits between them. Example: If one member has 2 credits they cannot use but the other member has fully redeemed their credits, they can transfer their credits to the other member to redeem.

### **Rollover Privileges (Membership)**

Any unused member credits rollover month to month up to 3 months (90 days) before they expire.

Unused credits are non-refundable.

Upon cancellation of your month to month membership, accumulated member service credits expire in 90 days from date of cancellation and non-refundable.

### **Cancellation (Membership)**

Unless provided otherwise by applicable law, you may cancel your membership only if:

- You permanently relocate your residence more than 20 miles away from inHabit Wellness, LLC.
- A physician certifies that you are unable to receive bodywork services.
- An active licensed massage therapist with InHabit Wellness, LLC determines that you are no longer able to receive services.
- Once the membership has been effectively billed for the initial 90-day term, the member may cancel membership for any reason with a 30-day written notice, or such other notice required by law.

All cancellation requests must be accompanied by written proof, signed, dated, and submitted by email, hand-delivered to inHabit Wellness, LLC office, or certified postal mail.

All cancellation requests will become effective 30 days from the date the cancellation request is received and processed by inHabit Wellness, LLC. Payments due prior to the effective date will be charged as scheduled and member will have 90 days to use the credits associated with membership after the final charge

### **Membership Pause Option (Membership)**

A membership may be placed on 'Pause' for a minimum of one month and a maximum of three months.

Memberships can only be paused two times in a 12-month period for a maximum of 3 months at a time. A membership must be unpaused a minimum of 30 days before it can be paused again. A 'pause fee' may apply.

Members can redeem accumulated services during the pause but cannot utilize any additional membership benefits (i.e. discounted gift card purchases, discounts on services and products).

The minimum 90-day initial term must have been completed before a membership is eligible to be paused or cancelled.

Pausing a membership is completely at the discretion of InHabit Wellness based on the individual member circumstances.

I have read and agree to the terms and conditions above

Signature

Date